Cayden **Schroader**

Goal: To push myself and team members to gain all the skills and experiences needed for our company to reach higher overall proficiency, while making sure to keep customer and client satisfaction to all time highs.

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SUMMARY OF QUALIFICATIONS

- Numerous professional and personal achievements, both in work and schooling, proving personal dedication and work ethic.

- Creative thinker, whose ideas have directly enhanced workflow and overall environment by increasing efficiency and improving systems.

- Frequently recognized as a personable and professional manager, employee, and coworker.

- Deep desire to understand and learn more about everything with a never satisfied curiosity.

- A very quick learner, with an ability to understand complex systems.

SKILLS

- C++, Proficient
- Java, Proficient
- HTML, Proficient
- CSS, Intermediate
- MySQL, Intermediate
- Python, Learning

- Problem-Solving
- Great Customer Support
- Critical Thinking
- Management
- Sales

EDUCATION – COMPLETED

- Associates Degree, General Studies, Weber State University, Ogden, UT, 2020
- Diploma, Northridge High School, Layton, UT, 2020

EDUCATION – CURRENT

- Applied Associates Degree, Computer Science, Weber State University, Ogden, UT (Fall 2021*)
- Bachelor's Degree, Weber State University, Ogden, UT (Fall 2022/Spring 2023*)
    - Major: Computer Science :: Minor: Political Science
- Career Certification Prep, Security +, TestOut Services, Pleasant Grove, UT (Fall 2021*)

expected completion dates

ACADEMIC ACHIEVEMENTS

- Sterling Scholar, Tech and Applied Science, Northridge High School, Layton, UT, 2019-2020
- High Honor Roll, Northridge High School, Layton, UT, 2020
- Honor Roll, Weber State University, Ogden, UT, 2020
- 3rd place National Exempt, Northern Utah Debate Regionals, Northridge High, Layton, UT, 2019
- National Honor Society, Northridge High School, Layton, UT, 2019-2020 (Junior and Senior years)

ADDITIONAL TRAINING

- Code to Success Summer program, Utah Department of Education and Bottega, summer 2019
- AM STEM program, Davis Tech College and Northridge High School, 2019-2020

WORK EXPERIENCE

Arctic Circle (Store #119)   Roy, UT
2nd Asst. Manager (Jan 2021 – Present)   2019-Present
- Help manage crew (~12 staff members per shift) and help with shift-manager performance while serving as a liaison with the store's senior management with respect to employee conflicts, questions, or errors.
- Ensure that shifts are run with the best productivity and operations possible.
- Help with store management through knowledge of product invoices, employee relations, customer relations, and profitability.
- Selected to join a training team and help a new store get up and running from training the new hire to setting in house policies and methods due to people skills and knowledge of operations. (March 2021)

Shift Manager (Aug 2020 – Dec 2020)
- Provided leadership and guidance on operations, policies, and procedures.
- Monitored crew productivity and profitability during shift.
- Resolved errors or conflicts between employees and the management.
- Managed the tills and financial reporting between sells and deposits.

Crew Member (Aug 2019 – Aug 2020)
- Trained new staff on operations and provided hands on experience.
- Assisted store managers as much as possible.
- Provided excellent service to all customers.

Burly Burger   South Weber, UT
Team Member   2017-2019
- Served the best burger in the community with dedicated customer service and created a welcoming, authentic environment.
- Helped establish and implement original SOPs due to the company being a start-up.
- Helped train new employees.
- Helped the 2nd main manager in change with correcting the formatting and design functions on their GoDaddy website using my personal knowledge of HTML and CSS.

INTERESTS

- World Travel
- Law and Courts
- Business Structure
- Space and Future Transportation
- Gaming
- Entrepreneur
- Investing (Crypto and Stocks)
- New Tech and Innovations